


Mobile Users

Mobile banking customers will need to delete the existing application before loading the new one. **Beginning May 7th, the new mobile app will be available to download.** Look for the new Trinity Bank icon  in the app store for Apple and Android phones.

As a new feature, we now support a completely mobile experience for our customers. All features are now available on your mobile app including password resets. Type in your current username and password, and then follow the prompts. You will also be asked to set a new password if you have not already done so on a desktop.

Upon your first login to the new mobile application or any new device, you will be required to authenticate. You can utilize the “Remember Me” feature to avoid this step in the future. You have the option to receive the authentication code via text, email, or a phone call. This contact information must match what we have on file. If the options presented are not valid, please contact Trinity Bank at 817-569-7272 for assistance.

Navigation

The most used selections are displayed in a menu at the bottom of the page.

When “...more” on the bottom right-hand corner is selected, a full menu is displayed. This menu allows for the same functionality as described above. We are very excited to have a mobile application that has the features and functionality of our desktop service.